

The Damage Waiver Charge (DWC) is meant to limit customer's financial responsibility for unexpected loss or damage to rental equipment while in their possession **Damage Waiver Charge is not insurance**. Commercial customers may elect to be excluded from DWC, provided they present Anderson Rental (AR) with proof of insurance protection for rental equipment, and Anderson Rental is listed as Loss Payee. Excluding yourself from DWC will require the customer to pay for **ALL** damages. In consideration for the additional (12.5%) Rental Protection Program fees paid by the customer, AR will reduce the damage or loss charges (should they occur) as follows:

Equipment Damages (*Equipment is considered damaged if it is returned in a materially different condition than when it was rented less normal wear and tear*)

- Damages less than \$500 are covered 100% by the AR Damage Waiver Charge
- Example – Qualifying Damage charges billed at \$450.00 Customer is exempt from additional charges. DWC pays for the \$450.00 charges.

- Damages more than \$500.00 are covered up to a maximum of 50% of the charges.
- Example – Qualifying Damage charges billed at \$2,250.00 Customer is exempt from the first \$500, HOWEVER is responsible for 50% of the remaining balance.
- \$2,250 less \$500= \$1,500 remaining balance. Customer is responsible for 50% of remaining balance. In this case \$750.00.

#### **What is NOT Covered**

Damage to ALL points/area's of the Cab or ROPS

Damage resulting from overloading the equipment

Damage resulting from the customers failure to inform AR of said damages leading to additional and unnecessary repairs

Damage resulting from unauthorized use or users

Damage resulting from misuse or improper use of the equipment

Damage resulting from negligence or improperly servicing the machine

Damage to hoses, tires and tracks as a result of demolition projects, debris removal, tree cleaning and etc.

Damage resulting from machine roll-over

Damage resulting from improperly transporting the equipment

Damage from paint or chemical over-sprays Damage caused by any person other than the Lessee's employees or authorized agents

Damage resulting from violation of any manufacturers' safety instructions

Damage resulting from making any alterations to the equipment

Damage resulting from any violations of the Anderson Rental's contract

Field Service Calls Due to Damage are not covered – \$100 / per trip + \$85 / HR labor (waived at AR's discretion)

Loss or Damage resulting from Theft or Vandalism

Customers Responsibility to Report Theft

- In all cases of theft, Anderson Rental requires Customer to report the theft within 24 hours to AR along with the appropriate police jurisdiction. A copy of the police report must be presented to AR within (5) days to validate the event. All settlements for theft and vandalism charges must be paid within 10 days of the event.